

Proof for Implementation

NAAC Criterion : 5 Student Support and Progression

Key Indicator : 5.1 Student Support

Metric Number : 5.1.4 The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases

Submitted By:



Delhi Metropolitan Education

Affiliated to GGSIPU, New Delhi & Approved by Bar Council of India

www.dme.ac.in



Tulika Arora <t.arora@dme.ac.in>

Closure of grievance DME_G_2022_19 : BA(JMC)_24303_Regarding MR Result Update

2 messages

Student Grievances Committee <grievances@dme.ac.in>

Wed, Jun 8, 2022 at 8:01 AM

To: Rohit Gupta <rohitkumargupta655@gmail.com>, kpermeit@gmail.com, Ashish Rawat <ashishrawat2133@gmail.com>, Shreya Jha <jhashreya2711@gmail.com>, Sneha <snehatakar01@gmail.com>, muskan baweja <muskanbaweja23@gmail.com>, Shiv Dhawan <shivdhawan10@gmail.com>, Khushi Nagpal <nagpalkhushi123@gmail.com>, tanisha gupta <tanisha.gupta1827@gmail.com>, Shreya Sinha <shreya.sinha01.ss@gmail.com>, JAGJOT SINGH DUA <jagjotsingh027@gmail.com>, Vibhu Joshi <vjrocks98@gmail.com>
Cc: hodbjmc@dme.ac.in, Ambrish Saxena <a.saxena@dme.ac.in>, examination DME <examination@dme.ac.in>
Bcc: t.arora@dme.ac.in

Rohit Gupta [and all students of BA (JMC) batch 2019-22]

1. Ref.: 24_BA(JMC)_24303_REVISIED 5TH SEM_RESULT_December 2021 (Appended as the 1st attachment).
2. "Error of Omission" stands **corrected**.by GGS इंद्र प्रस्थ विश्व विद्यालय.. Amended result is declared..
3. Grievance "DME_G_2022_19" is hereby closed.

Student Grievances Committee
9991102036

----- Forwarded message -----

From: **Director DME** <director@dme.ac.in>
Date: Wed, Jun 8, 2022 at 7:24 AM
Subject: Fwd: Regarding MR Result Update
To: Student Grievances Committee <grievances@dme.ac.in>

----- Forwarded message -----

From: Date: Wed, Jun 8, 2022 at 1:19 AM
Subject: Re: Regarding MR Result Update
To: Tulika Arora <t.arora@dme.ac.in>
Cc: Ambrish Saxena <a.saxena@dme.ac.in>, examination DME <examination@dme.ac.in>, HOD BJMC <hodbjmc@dme.ac.in>, Director DME <director@dme.ac.in>, Student Grievances Committee <grievances@dme.ac.in>, Manmeet Kaur <m.kaur@dme.ac.in>, Sruthi V S <s.vs@dme.ac.in>, Manasvi Maheshwari <m.maheshwari@dme.ac.in>

Thank you for your response.

I extend my heartfelt thanks to the management and administration of Delhi Metropolitan Education

Regards
Rohit Gupta

On Tue, Jun 7, 2022, 20:39 Tulika Arora <t.arora@dme.ac.in> wrote:

Dear Rohit,

Please find attached result.

Thanks & Regards

On Thu, 2 Jun, 2022, 9:41 pm Rohit Gupta, <rohitkumargupta655@gmail.com> wrote:

Respected sir/madam

This is to bring to your kind attention that the BA(JMC) declared in April 2022 which has some kind of discrepancy. It seems to be no development in the case for the correction, GGSIPU yet not have rectified our problem neither they have taken any sort of action.

The evaluation of our examination paper has some manipulation, therefore we need clarity on the result declared and the time too for the correction of the error. We are at the edge of the course almost our exams for the 6th semester are over and yet need we are hampered by the manipulated result of MR 024303(4) of the end term examination held back in the month of December 2021.

Media Research being a fifth-semester paper can affect our consolidated results and can delay us in applying to higher studies, already many of us are going to appear in the entrance examination for the higher PG programmes.

Respected authorities our future is at stake and at a high altitude of risk. Therefore, this is my humble request is to resolve the issue at the earliest before our programme ends. Many of us are deeply feared of the consequences later on.

--

Thanks and Regards,
Rohit Gupta
8368753298

----- Forwarded message -----

From: **Student Grievances Committee** <grievances@dme.ac.in>
Date: Wed, Apr 27, 2022 at 6:07 PM
Subject: Action taken: Anomalies in evaluation in the End Term Result of BA JMC 2021/2022
To: Rohit Gupta <rohikumargupta655@gmail.com>
Cc: <hodbjmc@dme.ac.in>, <examination@dme.ac.in>

Dear Rohit Gupta,

1. Ref.: Anomalies in evaluation in the End Term Result of BA JMC 2021/2022
2. Pl. find below the "Action taken".
3. The Head, DME Media School, Prof. (Dr.) Susmita Bala wrote to the concerned authorities.
4. इंद्र प्रस्थ विश्व विद्यालय has acknowledged the tabulation omission/s.
5. The revised result for Media Research [024303(4)] will be published by the University by 31 May 2022.

Student Grievances Committee
9991102036

----- Forwarded message -----

From: **Rohit Gupta** <rohikumargupta655@gmail.com>
Date: Wed, Apr 27, 2022 at 2:26 PM
Subject: Discrepancy with 024303(4) Media Research
To: <examination@dme.ac.in>, <m.kaur@dme.ac.in>
Cc: <director@dme.ac.in>, <a.saxena@dme.ac.in>, <hodbjmc@dme.ac.in>

This is to bring to your kind attention that the BA(JMC) declared in April 2022.

It is observed that the result of the **Media Research [024303(4)]** subject has some kind of discrepancy. It is found that the majority of the students fail in a particular subject. While remaining of them passed with a margin or grace marks. The issue is not only with DME Noida rather a similar trend was seen with other colleges too. The evaluation of our examination paper has some manipulation, therefore we need clarity on the result declared and the time too for the correction of the error.

Due to the same, many students have flunked. Media Research being a fifth-semester paper can hamper our consolidated results and can delay in applying to higher studies. Respected authorities our future is at stake and at a high altitude of risk.

Therefore, this is my humble request is to resolve the issue at the earliest before our programme gets ends.

--

Thanks and Regards,
Rohit Gupta
09151102419

----- Forwarded message -----

From: **HOD BJMC** <hodbjmc@dme.ac.in>
Date: Tue, Apr 26, 2022 at 9:52 PM
Subject: Anomalies in evaluation in the End Term Result of BA JMC 2021/2022
To: Result Branch-I, GGS IP University, Delhi <result1.exam@ipu.ac.in>, <ipuexamir1@gmail.com>, Controller of Examination <coe@ipu.ac.in>
Cc: Madhu Julka <mbicem0101@yahoo.com>, JIMS VK <hodbjmc.vk@jagannath.org>, <ourgo@yahoo.com>, <jimsvk@jagannath.org>, <drvinita_gupta@yahoo.co.in>, <aarushi@kccilhe.edu.in>, <info@kamalinstitute.com>, <madhavendrajha@yahoo.com>, <info@dme.ac.in>, <director.tecniaindia@gmail.com>, <mainsrohini@yahoo.co.in>, MERI <dlpkmr05@gmail.com>, LDIMS <ajitabhsingh@gmail.com>, MERI COLLEGE <meribs@meri.edu.in>, KAMAL <arora.anudeep85@gmail.com>, <shewetagaur@yahoo.co.in>, <yashvats4@gmail.com>, <directortipsggsipu@gmail.com>, <directorldims@gmail.com>, <infogn@united.ac.in>, <directortips@gmail.com>, <ajoybanerjee6119@gmail.com>, <ramesh.kumar@vips.edu>, KR COLLEGE <krcollege@krcollege.in>, <fimrnd@gmail.com>, <tips.sahil@gmail.com>, <barkhabahltips@gmail.com>, <hodbjmc@tecni.in>, Director - United College of Education <directoruce@united.ac.in>, <mca@bvicam.ac.in>,

<mca.hoda@gmail.com>, <hodjournalism@mains.ac.in>, Tecnia Rajesh Agrawal <rajeshagrawal30@gmail.com>, <director@kccilhe.edu.in>, <k.mohit21@gmail.com>, <drsanjeevan@gmail.com>, Dean, University School of Mass Communication, GGSIPU <dean.usmc@ipu.ac.in>, Prof. Queeny Pradhan <queeny.pradhan@ipu.ac.in>, Dalip Kumar <registrar.dk@vips.edu>, HOD BJMC <hodbjmc@dme.ac.in>, Director DME <director@dme.ac.in>, Tulika Arora <t.arora@dme.ac.in>, Ambrish Saxena <a.saxena@dme.ac.in>

The Controller of Examination

GGSSIP University,
Sector 16-C, Dwarka
Delhi – 110078

Subject: Anomalies in evaluation in the End Term Result of BA JMC 2021/2022

Dear Sir

Kindly take reference to the result of BA JMC V Semester declared on April 21, 2022. This result has serious problems of evaluation in 3 papers - Course Code BA(JMC) 303 /Paper ID 24303 (Media Research) and Paper ID 024201 Course Code BA(JMC)201 DEVELOPMENT COMMUNICATION and 024203/ BA(JMC)203 BASICS OF RADIO PROGRAMMING AND PRODUCTION.

I raised these anomalies before Prof. Queeny Pradhan, Dean of USMC by writing an email to her on April 23, 2022. I am writing this mail to you as well to draw your attention to the concerns regarding the result of the End Term Examination Dec 2021. The result of III and V semester BA(JMC) programme was declared on April 21, 2022 on the university website.

We have received some grievances from students regarding discrepancy in result of Course Code BA(JMC) 303 /Paper ID 24303 (Media Research)

Looking carefully at the result of all the institutes, I have two major observations:

1. External Marks of Course Code BA(JMC) 303 /Paper ID 24303 (Media Research) are far below average as compared to the other courses. This pattern is observed all across the institutes for all the candidates. It seems to be a technical glitch or error in final calculations as all the students of all the colleges have secured between 20-30 marks out of 75. This is strange. I request you to look into the matter as these are fifth semester students. Error like this can adversely affect their overall result. Kindly refer to the Attachment 1.

2. Another observation is regarding Paper ID 024201 Course Code BA(JMC)201 DEVELOPMENT COMMUNICATION and 024203/ BA(JMC)203 BASICS OF RADIO PROGRAMMING AND PRODUCTION. The result of VIPS in these two papers is astonishing wherein 90% students have secured 70+ marks out of 75 and majority have secured 73/74 out of 75. Kindly Refer to attachment 2.


Requesting you to look into the matter on an urgent basis,

Dr Susmita Bala
Co-Coordinator, Programme Coordination Committee, BA (JMC), GGSIPU
Professor and Head, DME Media School
Delhi Metropolitan Education, Noida

3 attachments

 **24_BA(JMC)_24303_REVISD 5TH SEM_RESULT_December 2021.pdf**
768K

 **2. Marks-VIPS_201_203.docx**
241K

 **1. Media Research 24303 Marks.docx**
490K

Student Grievances Committee <grievances@dme.ac.in>


Mon, Feb 27, 2023 at 3:49 PM

To: t.arora@dme.ac.in


Cc: hodbba@dme.ac.in

[Quoted text hidden]

3 attachments

 **24_BA(JMC)_24303_REVISIED 5TH SEM_RESULT_December 2021.pdf**
768K

 **2. Marks-VIPS_201_203.docx**
241K

 **1. Media Research 24303 Marks.docx**
490K



Tulika Arora <t.arora@dme.ac.in>

Closure of grievance: Sparsh Chhibber : Issuing of my B.A/LL.B degree pending from last 4 years

1 message

Student Grievances Committee <grievances@dme.ac.in>
To: sparsh chhibber <sparsh.touch237@gmail.com>
Bcc: t.arora@dme.ac.in

Mon, Jun 6, 2022 at 4:58 PM

Scanned copy of the degree mailed.
Grievance closed.

Student Grievances Committee
9991102036

----- Forwarded message -----

From: **Director DME** <director@dme.ac.in>
Date: Mon, Jun 6, 2022 at 10:19 AM
Subject: Sparsh Chhibber : Issuing of my B.A/LL.B degree pending from last 4 years
To: Student Grievances Committee <grievances@dme.ac.in>

----- Forwarded message -----

From: **Director DME** <director@dme.ac.in>
Date: Sun, Jun 5, 2022 at 5:13 PM
Subject: Acknowledgement: Issuing of my B.A/LL.B degree pending from last 4 years
To: <t.arora@dme.ac.in>
Cc: sparsh chhibber <sparsh.touch237@gmail.com>

Advocate Sparsh Chhibber,

1. The issue is being forwarded to the Manager (Communication & Coordination) Ms Tulika Arora.
2. She will reply to you by Thursday, 9 June 2022 after communicating with the COE at GGS इंद्र प्रस्थ University.

Ravi Kant Swami
9991102036

----- Forwarded message -----

From: **sparsh chhibber** <sparsh.touch237@gmail.com>
Date: Sun, Jun 5, 2022 at 4:34 PM
Subject: Issuing of my B.A/LL.B degree pending from last 4 years
To: <coe@ipu.ac.in>, <Coordination112@gmail.com>, <vc@ipu.ac.in>, <examssupport@ipu.ac.in>, <dean.uslls@ipu.ac.in>

Respected Dignitaries,

I am Advocate Sparsh chhibber currently practicing in punjab and haryana high court chandigarh and district court sangrur, patiala , i have done my BA/LLB from Delhi metropolitan education college noida affiliated to GGSIPU batch (2013-2018) and my enrolment number was 11051103813.

As I have not received my **Final degree** , I have visited my college several times for issuance of my final degree but they respond to me with a very lame answer that the college has not received the final degree from GGSIP University and to ask from the university itself and i have tried calling all the contact numbers given on the official website of the GGSIPU but none has received my call and viseted university once but university inquiry official asked me to collect degree from my college , moreover DIRECTOR of DME sh. RAVI KANT SWAMI (director@dme.ac.in) has also REQUESTED through emails for issuing my final degree(NOC) and the emails by DME DIRECTOR has been sent to official email id COE@ipu.ac.in (the controller of examination GGSIPU sector 16C , Dwarka , new delhi-110078), the copy of the same has been attached herewith kindly check in this email, since its has already been 4 years, now i have not left with any other way except getting directions from the Hon'ble Highcourt. With my folded hands i request you to issue my ddegree and give me a specfic date , so that i can collect my degree from the GGSIP university dwarka.

I already have provisional degree , copy of which is attached

I have no reappear and cleared all the 10 semesters with 69.76 %

It is humbly Requested to please issue my final degree as soon as possible and at what date and time shall i come to receive my final degree because i am practicing in punjab and haryana high court and i have to take adjournments in



Contact us:


B-12, Sector-62, Noida

Phone: +91-9711705391, 9999311086

Email: lqac@dme.ac.in

 dme.ac.in

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